



Carolinus Medical Center  
NorthEast

Laurence C. Hinsdale  
President & CEO

February 17, 2009

Dear Mike and Mobile Conversions Team:

CMC-NorthEast located in Concord, NC, placed our coach in service on April 3, 2008. It didn't take long to become spoiled by the great handling and the comfortable ride provided by the latest technology built into our custom coach from Mobile Conversions.

Meeting with the Mobile Conversions team at your facility in Amelia, Ohio prior to the purchase of our coach proved to be extremely beneficial in conveying our needs and work flow requirements. Your team of engineers, technicians, managers and office personnel were wonderful. Your team assisted in our selection of unique features for the interior and was instrumental in providing motor, transmission and chassis, which protects our GE medical equipment and ensures years of dependable service from our coach.

Thank you, Mobile Conversions for working so closely with us in our endeavor to create the best available coach for our patients and for your quick response and decisiveness when questions arose. Long-term vendor support is of the utmost importance when engaging in the purchase and maintenance of specialty medical vehicles. We at CMC-NorthEast would like to take the opportunity to thank everyone at Mobile Conversions for the excellent workmanship and the continuing support we have received from your team.

It is almost one year from the purchase date and we still love our Mobile Conversion custom coach. We just had to say thanks for a great ride!

Sincerely,

Vicki Hummel  
CDL Class A Driver fro 39 years